**Goal:** The goal of the program is to support the initiatives of the Student Success Center (SSC), Quality Enhancement Plan (QEP), Career Center; and support the success of peer mentors (PM).

**Planning**
- Initial contact to peer mentors
- Develop schedule for activities
- Create assessments
- Gather student data

**Resources - Inputs**
- TCC Catalog
- EagleNet/Blackboard
- MySuccess
- BOT Scholarship Fund
- QEP Budget
- CCSSE data
- FTIC Cohort data
- TallyScript Data
- Internet sources
- PM Manual
- AA Checksheet
- Student Organizations
- Advisory Committee
- Informational Technology
- Educational Research Department
- Students
- Peer Mentor Coordinator
- Counselors
- Student Organizations

**Activities**
1. Peer mentor meetings & training sessions
2. PM Advising Sessions
3. Student Success Center (SSC) Support
   - New Student Orientation
   - FTIC Workshops
   - SSC Workshops
   - PM Office Hours
4. QEP Support/Early Alerts (EA)
   - Early Alerts Contact
   - FTIC Cohorts Contact
   - Students repeating 2 Prep Courses
5. Career Center Support
   - Career Expo
   - My Success Plans Assistance

**Outputs**
1. Percentage of students successfully complete sessions.
   - Number of students successfully complete three-minute papers.
   - Number of ILPs completed each fall.
   - Number of PMs involved in student organizations or activities.
   - Number of hours PM spend at orientation/workshops.
   - Amount of tasks and types PM complete at workshops.
   - Number of walk-in students seen during office hours.
4. Number of successfully contacted and receive follow-up from EA, FTIC, & Prep course students.
5. Amount of time & type of tasks PM spend at expo.
6. Number of hours PM contribute to TCC in general.

**Short-term**

**Long-term**

**Program Improvement (Implementation Evaluation/Formative Evaluation)**

**Assessment of Merit and Worth (Summative Evaluation)**

**PM Outcomes (1)**
- Identify academic & social resources that are available at TCC.
- Develop a complete individual learning plan complete with academic, social, and career goals.
- Maintain 3.0 GPA after the first two semesters without an Early Alert.

**Outcomes for SSC(1)**
- Relieve minor tasks from advisors during workshops.

**Outcomes for SSC(2)**
- Evaluate whether major and career choices match PM course selections.
- Develop personal and communication skills with peers and SSC staff at the end of the year.
- Acquire a basic knowledge of TCC learning culture.

**Outcomes for SSC(3)**
- Increase interactions between students and PMs.

**PM Outcomes (2)**
- Increase response rate of students who receive contact from PM.

**Outcomes for Career Center (3)**
- Increase support at Career Center location and in administering expos.
- Increase interactions between students and PMs.