Welcome

Communication and Collaboration Across the Community College

Tallahassee Community College

Bill Campman, Vice President for IT
Sharon Jefferson, Vice President for Student Affairs
William Law, President
Staci Mildenberger, Asst. to the Vice President for IT
The World is Flat ...

except for the uphill climb!
The uphill climb.

The definition of student success:

*Students finish what they start*
The uphill climb...

All of us who don’t teach share a common responsibility to:

- help students
- get to class
- in the best condition for learning
“All of us who don’t teach share a common responsibility to:”

help students admissions, advising, publications, schedule (Guaranteed Annual Schedule?), catalogue, website

get to class signage, testing, orientation, parking, counseling, engagement

in the best condition for learning financial aid, placement, buildings and grounds, safety and security, child care, library, learning support, activities, clubs, recreation
The uphill climb...

Access changes self perception...

*Degrees and certificates change lives*
Fall 2003 Cohort Tracking
Successful Completion of Courses Attempted

- Less than 50%
  - Enrolled: 82%
  - Not Enrolled: 13%
  - Dropped Out: 5%
  - Graduated: <50%

- 50-74%
  - Enrolled: 52%
  - Not Enrolled: 14%
  - Dropped Out: 21%
  - Graduated: 13%

- Greater than 75%
  - Enrolled: 57%
  - Not Enrolled: 5%
  - Dropped Out: 4%
  - Graduated: 33%
The “killer app” for community college students:

**Student Learning Plans**

- owned by the student - changeable
- accessed anywhere
- repository of all information
- basis of communication
- interactive
Student Learning Plans

Owned by the student - changeable

Can you hear me now?

“I want to get started”
AA? AS? AAS

“I want to get my basics out of the way”
College Prep? Pre-reqs? Co-reqs?

“I want to transfer”
Gen Ed? Core?
Student Learning Plans

Accessed anywhere

Start with the first contact

Improved advisement/ counseling

Data analytics
Student Learning Plans

Repository of all information

- transcript
- current schedule
- transfer info
- workshop help
- financial aid info
- notes from help sessions
- orientation information
- graduation check
Student Learning Plans

Basis of communication

linked closely to email

individual “group” message

student talks to any/all of us
Student Learning Plans

Interactive

social sharing?

Wiki?

help sessions
Student Learning Plans =

Students Finish what they start

Help students get to class in the best condition for learning

Degrees and Certificates change lives
TCC Strategic Plan 2007-2010

Strategic Plan Priorities adopted by the Board of Trustees on May 21, 2007:

**Priority 1: Student Success** *(October Workshop)*
Provide programs and services to students that increase the opportunity for students to define and reach their educational and career goals by connecting them to the appropriate college resources and empowering them to take responsibility for their education.

**Priority 2: Enhanced Learning** *(February Workshop)*
Deliver academic programs and learning support services that provide students with the appropriate resources for learning the knowledge and skills needed for the workplace or for transfer to baccalaureate programs in the state universities. This priority requires exceptional levels of performance and achievement by all faculty and staff and therefore includes campus support and resources to meet professional growth expectations for all employees.

**Priority 3: Community** *(November Workshop)*
Provide innovative solutions that strengthen our region's economy and workforce competitiveness.

**Priority 4: Alternative Delivery Systems** *(February Workshop)*
Deliver curriculum and learning support resources at appropriate times and in appropriate formats to meet student needs.

**Priority 5: Technology and Out of Class Support** *(February Workshop)*
Implement the appropriate technology and services to facilitate the learning environment for ever TCC student.

**Priority 6: Finance**
Provide effective stewardship to enhance new and existing revenues and resources to promote growth and increase cost effectiveness.

**Priority 7: Facilities**
Develop and construct capital projects that enhance the learning centered environment, improve physical facilities, and ensure physical safety.

**Priority 8: Foundation**
Develop and implement systems for attracting financial resources to enhance student access and promote excellence in teaching and learning.
Everyone has the Same Information
Priority 2: Enhanced Learning

2007-08 Goals

1. Redesign high impact courses to increase opportunities for student success through active learning strategies, early and frequent feedback, and incorporation of learning support systems.

   Learning Commons

2. Redesign college developmental curricula to increase success rates of all students.

   Major Course Redesigns

3. Modify all course master syllabi to clearly define learning outcomes and assessments, including critical thinking strategies, and to identify strategies for successful learning.

   Critical Thinking

4. Increase opportunities for students to develop skills and knowledge necessary to enter the workforce.

5. Enhance student learning and success by providing opportunities for learning about and understanding diverse cultures and peoples.

   Global Learning
   Fine Arts Expansion

6. Continue to provide opportunities for faculty and staff to develop professionally and to implement individual professional growth plans that address effective teaching and learning.

   PGP/CIT/CTE Support for Faculty
   New Professional Growth Initiative for Staff
Student Engagement

- Clear Communications
- Redesign of orientation process
- TCC Passport - Student Portal
- Advising Workshop

Continue...
New Student Orientation

• 2006-07 Orientation Subgroup
• Representatives from Student Affairs, Academic Affairs, Information Technology, Administrative Services
• Efforts supported by Achieving the Dream Grant, Title III, the TCC Foundation, and the Student Success Center
New Student Orientation

• Mission Statement

*In support of the mission of Tallahassee Community College, the Orientation Program strives to enhance student learning and success by promoting the intellectual, social, and personal development of students through programming, academic planning, and self-assessment.*
Goals of Orientation

1. To empower students to take responsibility for their education.

2. To assist students in gaining a greater understanding of the value of an education.

3. To assist students in developing an academic plan for their next two semesters at TCC.

4. To improve student understanding of the need to set priorities and find balance in their lives.
Goals of Orientation

5. To assist students in recognizing the importance of campus involvement and utilizing available campus resources.

6. To foster a spirit of independence and self-direction through family involvement and education.

7. To help students gain an understanding of the value of a diverse campus community.
Enhanced Programming

- New and improved publications
- Invitation, folders, parent publications, Student Handbook, SLS Textbook
- Name tags, icebreakers, success activities
- Career Planning, Campus Resources, Success Strategies, Advising and Registration
- New Parent Track

Return to Student Engagement
Student Engagement - Connecting with Students

- Early advising
- The Learning Plan and Daily Tracking
- Early alerts
- Metrics for the students
- Title III Grant Initiative

Continue...
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Totals                        | 12,329                  | 6,069                   | 3,415 | 5,834   | 2,197   | 2,340      | 685               | 2,277   | 2                      | 175      | 6,434   | 2,756                   | 7,102      |
Mid Term Progress Reports

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<td>11/08/2007</td>
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<td>Satisfactory</td>
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| Comments | Joe needs to take more care about his assignments. |

My Schedule Blackboard Resources

- Blackboard
  - Go to your distance learning Blackboard course.

TCC Resources

- Campus Map (Interactive)
- Campus map listing building/service locations
- Bookstore
  - The Tallahassee Community College Bookstore sells all TCC textbooks and most class supplies.

TCC Learning Centers

- English Skills Center
  - The English Skills Center provides support and extra practice for the grammar and usage skills studied in College Prep English (ENG 0920), English as a Second Language for Academic Purposes (ESP), General Equivalency Diploma (GED), Adult Basic Education (ABE), and Self-Paced Instruction (SPI). Hours: Monday – Tuesday: 9:05 am – 8:20 pm Wednesday – Thursdays: 9:05 am – 4:00 pm Friday: 8:00 am – 12:05 pm
- Math Center
  - The Math Center is open to any TCC student who is enrolled in a TCC math class, or any class with a math component "preparing for the CLAST" enrolled in a TCC Physics, Chemistry, or Financial or Managerial Accounting class (PHY 1020, PHY 1033/1054, PHYS 2040/00, CHM 1020, CHM 104/104E, ACG 2011, ACG 2021, ACG, 2012). Hours: Monday - Thursday: 8:00am - 2:00pm Phone: (850) 201-8251
TCC Passport - Student Portal

- Single Sign-on
- My Orientation
- My Schedule
- My Success
- My Blackboard
- My Mail
- My Account
- My Records
- My Resources
TCCPassport Logon Instructions

To logon to the portal you will need your new account logon ID. Your new eAccount logon will be your current id with "@mymail.tcc.fl.edu" on the end. For example if your current TCC email address is abc12345@mymail.tcc.fl.edu, then your new eAccount Id will be abc12345@mymail.tcc.fl.edu. Your eAccount password will remain the same. Click any of the following areas to logon to the Portal.

- My Schedule - Register for classes, view your schedule, access BlackBoard.
- My Success - View/Update your academic plan/grading information, view your transcript, degree audit, graduation status.
- My Blackboard - Blackboard is a web-based course-management system designed to allow students and faculty to participate in classes delivered online or use online materials and activities to complement face-to-face teaching.
- My Mail - Access your student email account, including email inbox, calendar, contacts.
- My Account - View/Pay for your classes, check your financial aid status.
- My Records - View your end of term grades, transcript, change your major.
- My Resources - See what TCC resources are available to help you in your academic life at TCC.
- My TCC - This is your area of the portal to customize how you like, and to connect with other students on campus. Create your own blog, or web page (using our wiki tool). Share files/documents/pictures (under construction).

Student Success "Tip of the Week"

Be sure to take advantage of important campus resources this spring semester. Consider visiting the Writing Center or talking with a Math Center tutor. Take advantage of the Library and other available academic support services. Don’t forget to attend at least one Student Success Workshop this spring! Remember, your initiative and commitment are key components to your success!

Important Upcoming Events

2/5/2008 10:05 AM  How do I learn? (workshop)  I new
Learn how to discover your own personal learning style.

2/5/2008 1:05 PM  My Career Plan 101  I new
Learn about the various aspects of a career plan - from career exploration to the work force!

2/6/2008 10:10 AM  My Career Plan 101  I new
Learn about the various aspects of a career plan - from career exploration to the work force!

2/6/2008 1:05 PM  How do I learn? (workshop)  I new
Learn how to discover your own personal learning style.
Student Orientation

Cathy Cuevas
Counseling Specialist

TALLAHASSEE COMMUNITY COLLEGE
ONLINE ORIENTATION
### My Schedule

#### This schedule report is for Summer Term 2007

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<th>Course</th>
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**Days:** M = Monday; T = Tuesday; W = Wednesday; R = Thursday; F = Friday; S = Saturday; U = Sunday; TBA = To Be Announced

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### My Tasks

**My Schedule EagleNet Resources**
- Class Schedule
- Credit Registration
- Early Alert Report

**My Schedule Blackboard Resources**
- Blackboard

**My Schedule Resources**

#### TCC Resources
- Campus Map (Interactive)
  - Campus map listing building/service locations
- Bookstore
  - The Tallahassee Community College Bookstore sells all TCC textbooks and most class supplies.

#### TCC Learning Centers
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**My Success**

**EagleNet**

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<th>Printer View</th>
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<th>Financial Aid</th>
<th>Records</th>
<th>Transcripts</th>
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**Student Id: 98019954**  
**Name: Joe A. Dough**

**Advising Home**  
**View History**

**Advisor Information**

- **Advisor Name:** Counseling  
- **Phone:** (850) 201-8440  
- **Email Address:** studentsuccess@tcc.fl.edu  
- **Campus:** Main Campus  
- **Building:** New Student Union  
- **Room:** 00200

**Student Records**  
- Transcript  
- Degree Audit  
- Holds  
- Schedule  
- Tests  
- Search  
- Graduation Status  
- Early Alert Report  
- Attendance

**My Success**

- **Advising Home**  
- **Checklist**  
- **Steps For Success**  
- **Academic Planner**

**Advanced Advising Tools**

- **Planning Guide**

**Advising Tips**

- Forms, Documents, Transfer Manuals

**My Success Resources**

- **Academic Planner**
- **Placement Test Scores**
- **Class Schedule**
- **Early Alert Report**
- **Class Attendance**
- **Tips, Forms, Documents, Transfer Manuals**
Use this page to read/reply to your emails, either double click the email or right click and select from the menu. To send an email to an existing contact, right click on the contact and select the appropriate action from the menu. To add new contacts, update your calendar, or send emails to other contacts, click here. To check or old emails still in TCCEmail, click here.

### My Inbox

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My Account

EagleNet

Student Information

- Student Id: 198010994
- Name: Joe A. Dough

Total Amount | Paid by Cash/Check/Credit Card | Paid by Financial Aid/Exemptions | Balance Owed | Due Date | De
---|---|---|---|---|---
Spring Term 2008 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00
Summer Term 2008 | $0.00 | $0.00 | $0.00 | $0.00 | $0.00
Funds Available | $0.00 | $0.00 | $0.00 | $0.00 | $0.00

To view details of other terms not list above
- Summer Term 2007
- View Fee Details

If you have any questions, please contact the Cashiers Office at (850) 201-8415.

My Task

- Tuition & Fees
- Financial Aid Award Status
- Financial Aid Awards
- Pay Now by Credit Card
- Tuition Payment Plan
- 1098-T Information
- View My Receipts
- My Financials

My Account EagleNet Resources

- Fall 2006
- My Account Resources

TCC Resources

Financial Aid & Scholarships Office
The goal of the Financial Aid Office at TCC is to provide you with accurate and complete information in a courteous environment. Our staff will make every effort to address your specific situation, and even if your questions require expertise outside our office, we will attempt to put you in contact with the person who can provide the assistance you need.

Cashiers Office
We are dedicated to providing excellence, while accurately maintaining each student's financial account. Information regarding tuition, fees, refunds - even Florida's PrePaid Plan Program - is available from the Cashiers Office.

Business Office

Return to List
**Unofficial College Transcript**

**Academic History**
- Date of Birth: 06/27/59
- Sex: F
- Fee Residency: Florida Resident
- High School: Leon High School
- Graduation Date: 07/00
- Admission Basics: Standard High School Diploma
- CPT: 04/01/02
- GPA: 3.00
- 2000-01 (2001) TCC 001533 Beginning 05/07/01 Ending 06/19/01
- Summer 2000-01 (2001) TCC 001533 Beginning 05/07/01 Ending 06/19/01
- Course ID: Equiv Crs 01 Course Title Cmp Typ Grd Att Ern GPA
  - Prog: (9001) NC Ged Prep - Adult Ed
  - MSC1033 MSC1033 Intro Alot Sci C 03.0 03.0 03.0
  - ENC1101 ENC1101 College Comp B 03.0 03.0 03.0
  - PST2012 PST2012 General Psychology C 03.0 03.0 03.0

- Summer 2000-01 (2001) TCC 001533 Beginning 07/02/01 Ending 08/12/01
- Course ID: Equiv Crs 01 Course Title Cmp Typ Grd Att Ern GPA
  - Prog: (9001) NC Ged Prep - Adult Ed
  - MTH1033 MTH1033 Inter Algebra A 03.0 03.0 03.0
  - Total Totals: Att: 12.00; Ern: 12.00; for Cmp: 12.00; Pts: 33.00; GPA: 2.75

- Summer 2001-02 (2002) TCC 001533 Beginning 05/06/02 Ending 06/18/02

**TCC Resources**
- Enrollment Services and Testing: Office hours are Monday through Thursday, 8 a.m.-7 p.m., and Friday from 8 a.m.-5 p.m.
- International Students: A student who is not a citizen or permanent resident of the United States will be considered an international student.

**Other Resources**
Connecting with Faculty and Staff

- Demonstrate how the use of new technology will encourage collaboration and information sharing. Foster Buy-In.

- Find a few early adopters
  - Educational Research - Faculty Forum
  - Safety & Security Committee - Planning Tool
  - Learning Plan Project Team Site

- Build a site for strategic use
Faculty/Staff Announcements

There are no items to show in this view of the "Faculty/Staff Announcements" list. To create a new item, click "New" above.

Official TCC News

- Thirteen TCC students selected to attend FELC
- TCC hosts MESA Day
- TCC and MWQC Want You to Build Your Future

Faculty & Staff Portal Hot Links

- 2008-09 Budget Initiatives Workshop Portal
- Safety & Security Committee Portal
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<td>Grade Distributions_Traditional, Web, SPI, TV</td>
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<td>Student Transcript</td>
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<td>TCC Strategic Plan</td>
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<td>Student Success Forum, Revised</td>
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# Deliverables

Use the Deliverables list to communicate key deliverables and dates. These can be linked with Project Professional to manage dependencies across projects.

<table>
<thead>
<tr>
<th>Title</th>
<th>Deliverable Start</th>
<th>Deliverable Finish</th>
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<tr>
<td>Final draft of Addressing Disruptive Student Behaviors due to Medical or Psychological Conditions</td>
<td>9/12/2007</td>
<td>11/17/2007</td>
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<tr>
<td>Final draft of edits to college policies</td>
<td>9/12/2007</td>
<td>10/24/2007</td>
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<td>Meet with engineers from EMTEL to finalize alert system proposal</td>
<td>10/23/2007</td>
<td>11/30/2007</td>
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<tr>
<td>Conduct forums for faculty, students, and for staff regarding safety and security</td>
<td>10/24/2007</td>
<td>11/16/2007</td>
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<td>Schedule training through EAP for faculty and staff</td>
<td>10/24/2007</td>
<td>11/5/2007</td>
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<td>Implement campus student resolution and threat assessment team and process</td>
<td>11/28/2007</td>
<td>2/15/2008</td>
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# Learning Plan Project

## Business Documents

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Add new document

## Technical Documents

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Add new document

## Announcements

There are currently no active announcements. To add a new announcement, click “Add new announcement” below.

Add new announcement

## Calendar

There are currently no upcoming events. To add a new event, click “Add new event” below.

Add new event

## Links

- Time Management Planner

Add new link
# 2007 Budget Initiative Presentations Portal

## 2007-08 Budget New Initiatives - First Draft *New!*

Click on the links below to see the original budget presentations:

<table>
<thead>
<tr>
<th>Academic Affairs</th>
<th>Academic Affairs</th>
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<tbody>
<tr>
<td>ASP - EAP Program Research &amp; Development</td>
<td>ASP - Learning Center Support Across the Curriculum</td>
</tr>
<tr>
<td>CH - African Drum and Dance Ensemble</td>
<td>CH - Music of the World</td>
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<tr>
<td>CH - Outdoor Sculpture</td>
<td>CH - English Tech Classroom</td>
</tr>
<tr>
<td>CH - Writing to Learn in the Humanities</td>
<td>CIT - This is TCC Video</td>
</tr>
<tr>
<td>CIT - Smart Classrooms</td>
<td>CIT - Blackboard Learning Enhancement</td>
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<tr>
<td>CTE - Faculty Peer Support</td>
<td>HCP - Program Accreditation</td>
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<tr>
<td>HCP - Faculty Development</td>
<td>HCP - Diagnostic Medical Sonography Program</td>
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<td>HCP - Dental Program Supervising Dentist</td>
<td>HCP - Open Lab Supervision</td>
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<tr>
<td>HSS - The Expansion of Global Education</td>
<td>HSS - Use of Personal Response Systems in the Classroom</td>
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<td>Library - Information Literacy</td>
<td>QEP 2007-2008</td>
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<tr>
<td>SM - Implementation of the Redesigned MAT1033 Course</td>
<td>SM - Establishment of the TCC STEM Center</td>
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<td>TPP - TPP Internships</td>
<td>TPP - CT Technology Training &amp; Upgrades</td>
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<td>TPP - Degree Initiative for Correctional Officers</td>
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<td>Business Office - Electronic Disbursement of Student 1098 Tax Statements</td>
<td>Financial Aid - Student Scholarship Search Program</td>
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<td>HR - Applicant Tracking System</td>
<td>HR - Compliance Administration Services for Supplemental Retirement Plans</td>
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<tr>
<td>Plant Operations - Defibrillators</td>
<td>TCC Police Dept. - Student Resource Officer Program</td>
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</table>
Connecting with Faculty and Staff

• Content development is not an IT project.
• Empower faculty and staff to use the technology.
• Encourage experimentation with forms, workflows, processes, custom lists, etc.
• Ongoing training and support are paramount to fostering the institutional growth of the technology.
Where we were/Where we are?

- Mainframe - Natural Adabas
- Programming staff using new technology
  - Microsoft SharePoint Technologies
  - Microsoft Business Intelligence
- Training, Training, Training
- EMPOWER THE STAFF to SUPPORT STUDENTS!
Top Eight Reasons for Achieving the Dream Progress

8. Professional development efforts (inclusive of board members, CEO, leadership throughout the institution, faculty, and staff) are aligned with the vision and values of a student success agenda.

7. The student success agenda is integrated with other significant initiatives.

6. A focus on student success is embedded in the institution’s culture and influences the development of policies, procedures and practices.

5. There is early, broad, and continuous faculty/staff/community engagement and collaboration in support of a student success agenda.
Top Eight Reasons for Achieving the Dream Progress

4. Institutional Research capacity is increasing and a culture of evidence and inquiry is pervasive in the institution (including cohort tracking of disaggregated data).

3. Planning and budgeting (including reallocation of resources) are aligned with the vision and values of a student success agenda.

2. There is a shared and enacted vision and communication around a student success agenda with internal and external stakeholders.

1. Leaders throughout the organization (including board members) are engaged in, and pay continuous attention to, progress on the student success agenda.
Questions?